

# Model Risk Management For Financial Institutions

## Program – May 26

**9:00 a.m. – 9:05 a.m.**

### **Opening Remarks from the Chair**

*David Harris, Partner, PricewaterhouseCoopers LLP*

**9:05 a.m. – 10:30 a.m.**

### **Understanding OSFI Model Risk Management Guideline (E-23) and Pending Changes in Draft Guideline**

*David Harris, Partner, PricewaterhouseCoopers LLP*

*OSFI (Invited)*

- Overview of Guideline E-23 and Draft Guideline E-23
- Explanation of the regulatory definition of models
- Identifying models used in financial enterprises
  - where are they used
  - how are they used and understanding the functions they perform
- Scope application to models – E-23 and Draft Guideline
- Explanation of the model lifecycle – key stages and processes
- Model Risks OSFI wants managed – financial and non-financial
  - issues raised by AI and Machine Learning
- Required steps for model risk management
- Disclosure and reporting – what you need to know

**10:30 a.m. – 10:45 a.m. – Morning Networking Break**

**10:45 a.m. – 12:00 p.m.**

## **Examining Regulatory Regimes Affecting Models, Model Risk, AI/ML and Data – Canada, US, International**

*Claire Feltrin, Counsel, Borden, Ladner, Gervais LLP*

### **Regulatory Treatment of Models and Model Risk in Financial Institutions**

- Highlighting regulations and statutes affecting models and model risk (including related issues)
- Examining overlap of parallel requirements both Canadian and foreign
- How to develop a comprehensive compliance and reporting process
- Understanding differences in terms and objectives of differing requirements
- Establishing primary or coordinated governance responsibilities
- Ensuring your oversight framework is complete, comprehensive and remains up to date
- Implications of inadequate oversight/governance

### **Restrictions on Data Usage – OSFI, Canadian and International Regulations/Laws**

- Legislative restrictions on data usage
  - PIPEDA
  - Federal and provincial privacy laws
  - GDPR
  - Anti-spam regulations
- Specific legal and regulatory requirements for financial institutions
  - Bank Act
  - OSFI requirements for banks, insurers and pension funds including data governance
  - FSRA guidance for credit unions
  - provincial laws and regulations for financial services
- Emerging trends and challenges
  - data used for artificial intelligence and machine learning
  - cross-border data transfers/usage
  - OSFI operational resilience compliance
  - increasing penalties for non-compliance

**12:00 p.m. – 1:00 p.m. – Luncheon**

**1:00 p.m. – 2:00 p.m.****Data and Digital Risks for Effective Management**

*Nicolas Gemin, Risk Leader for Insurance, Deloitte LLP*

*Andreas Witz, Data Risk and Compliance Leader, Deloitte LLP*

- Importance of Data Risk for Banks and Insurers
- OSFI E-21 Data Risk and Impact on Bank and Insurers
- Addressing Common Data Risk Challenges
- Evolving Data Governance for Modern Data Risk Management
- Building a Mature AI Risk Management Framework and AI Solutions
- Leveraging Data Risk as Business Advantage

**2:00 p.m. – 2:45 p.m.****Impact of E-23 on Organizational Structure/Processes and Governance**

*Carla Crichlow, Senior Manager, Actuarial Consulting, Oliver Wyman*

*Dean Rootenberg, Senior Principal, Actuarial Life Consulting, Oliver Wyman*

- Getting E-23 structure in place – establishing working group and implementation plan
- Delineating, and implementing a model risk management framework
  - identifying the essential elements of the framework
- Understanding organizational model/data exposures including reputational risk
- Implementing tools to measure/monitor model risk including data governance
- Inclusion of model related risks into the risk appetite framework
- Defining roles and responsibilities relative to other parts of the organization, e.g., business, audit, compliance
- Inclusion of model related risks into the risk appetite framework
- Development of KPI's
- Risk management oversight – what needs to be done?
- New challenges for model risk management and oversight

**2:45 p.m. – 3:00 p.m. – Afternoon Networking Break**

**3:00 p.m. – 4:00 p.m.**

## **Governance and Internal Controls Related to Model Risk Reporting**

*Ulana Oswald, Partner, Ernst & Young LLP*

*Wissem Bouraoui, Senior Manager, Ernst & Young LLP*

- Role of internal controls for model risk management and reporting
- Developing a reporting control framework methodology including non-financial considerations
- Entity-level internal controls related to models and model risk including
  - managing changes to models
  - decommissioning of models
  - ongoing matters affecting model data – new data, obsolete data
  - completeness of model inventory
  - Defining the three lines of defense in model risk management
  - Reliance on 3rd party service providers for model and data services
  - evaluation of controls in place for service providers
- Applying the COSO framework for model risk reporting controls
- Data integrity and accountability
- Continuous monitoring of processes and controls

**4:00 p.m. – 5:00 p.m.**

## **MRM Documentation Summary and Critical Highlight**

*Alison Rose, Partner – Life and Pensions Actuarial, KPMG LLP*

*Simmy Leung, Senior Manager, Actuarial, Risk and Insurance Services, KPMG LLP*

- Summary of regulatory requirements for model risk management documentation
- Main topics of documentation and key elements
  - model development
  - model validation
  - model governance and oversight
  - model performance and monitoring
  - model risk reporting and communication
  - regulatory compliance
  - stress testing and scenario analysis
  - model retirement and decommissioning
- Items to consider not addressed by specific headings
- Relationship to data management and governance documentation expectations
- Who owns the documentation process?
- Linking documentation to financial/regulatory reporting

**5:00 p.m. – End of Day 1**

# Program – May 27

**9:00 a.m. – 9:05 a.m.**

## **Opening Remarks from the Chair**

*David Harris, Partner, PricewaterhouseCoopers LLP*

**9:05 a.m. – 10:10 a.m.**

## **“Fireside Chat” – Practical Perspectives on MRM and E-23 – Lessons Learned in Banking and Insurance**

*David Harris, Partner, PricewaterhouseCoopers LLP*

*Mark Jarvis, Assistant Vice President – Corporate Model Risk Management, Sun Life*

*Satish Kumaraswami, Vice President – Global Model Risk Management, Scotiabank*

**10:10 a.m. – 11:00 a.m.**

## **Examination of Tools for Model Risk and Data Risk Management**

*Faran Bahri, Manager, Ernst & Young LLP*

*Shini Dewwath, National Leader – Risk Analytics Enablement, Ernst & Young LLP*

- Model risk governance platforms
- Data management and quality tools
- Model development and deployment tools
- Model validation tools
- Model monitoring and performance management tools
- Explainability and bias detection tools
- Stress testing and scenario analysis tools
- Workflow automation and collaboration tools
- Regulatory compliance tools
- AI/ML-specific MRM tools

**11:00 a.m. – 11:15 a.m. – Morning Networking Break**

**11:15 a.m. – 12:15 p.m.**

## **Model Validation – Traditional Models, Gen AI and Others**

*Maximillian Boermann, Senior Manager, Risk Consulting Services, KPMG LLP*

*David Tang, Senior Manager, Data Analytics and Data Science, KPMG LLP*

### **Model Validation**

- Regulatory background for model performance validation
- Focus topics in model validation
  - Documentation and transparency for internal and external communication
  - Theoretical review
  - Performance testing metrics including back-testing

### **Unique Challenges for Gen AI Validation**

- Documentation and transparency for internal and external communication
  - Fairness audits for ethical and bias risks
  - Regulatory uncertainty
- Difference in theoretical review between traditional and Gen AI model validation
- Performance review
  - Model comparison
  - Validation of non-deterministic outputs

**12:15 p.m. – 1:15 p.m. – Luncheon**

**1:15 p.m. – 3:15 p.m.**

## **Sector-Specific Case Studies in Model Risk Management – Banking and Insurance**

- Insurance
  - Liability Models
  - Actuarial Models
  - Financial Condition Testing
- Banking
  - Credit Risk
  - Market Risk Models
  - Stress Testing and Scenario Analysis
  - AI/ML and Decision Making Automation